

University of Virginia Plastic Surgery

Financial & Clinic Policies

Patient Name:

DOB:

Payment is due in full at the time of service for all office visits, ancillary services and products. We accept checks, cashier's checks, and money orders, Visa, MasterCard, AMEX, and Discover for your convenience. There is a \$25 charge for returned checks.

Financing Options: As a service to our patients, we offer financing through CareCredit.

Insurance: University of Virginia Plastic Surgery does not accept 3rd party reimbursement. Fees are the sole responsibility of the patient.

Quotes: Fee quotes are valid for 90 days from date of signature. For services beyond 90 days, prior approval must be given by University of Virginia Plastic Surgery Practice Manager, such as laser services that have a continuum of care longer than 90 days.

Cancellation/Rescheduling of your Consultation Appointment: University of Virginia Plastic Surgery requires 24 hour business day notice to cancel or reschedule your consultation appointment. Saturday appointments require 48 hour business day notice. A cancellation fee of \$100 will be applied for cancellations within 24 hours for weekday appointments with Dr. Benedetti. A cancellation fee of \$100 will be applied for cancellations within 48 hours for Saturday appointments with Dr. Benedetti and Dr. Gampper. The cancellation fee for Med Spa services is \$25 for weekday appointments and \$50 for Saturday appointments.

Cancellation/Rescheduling of your Clinic Procedure Appointment: University of Virginia Plastic Surgery requires five (5) business days notice to cancel or reschedule your procedure appointment with Dr. Benedetti or Dr. Gampper. A cancellation fee of \$250 will be applied for cancellations within five (5) business days. For Med Spa related procedures, we require 24 hours notice to cancel or reschedule your procedure appointment. The cancellation fee is the full cost of your scheduled Med Spa related procedure.

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Cancellation/Rescheduling of you Laser Appointment: University of Virginia Plastic Surgery requires three (3) business days notice to cancel or reschedule your laser appointment. A cancellation fee of ½ of your laser procedure fee will be applied for cancellations within three (3) business days.

Late Appointments: We ask that you arrive on-time for your appointment. If you are more than 20 minutes late, you may be rescheduled and the rescheduling fee will be applied.

Products/Services: We do not offer refund for prepaid packages. A professional consultation is required before initial dispensing of any product. We will gladly accept returned products for a full refund for documented medical reasons or for product packaging malfunction.

Childcare: Please do not bring small children to your appointment. We would like to make you consultation the focus of our time together and do not want to have distractions from this goal or cause distractions for other patrons.

Other: To help you enjoy your experience, please turn-off or silence your cell phone/pager. We are not responsible for your personal property

Surgical Payments: The surgeon's fee for all surgical procedures will be collected in full one to two weeks prior to the surgery date. A deposit is required at the time of scheduling your surgery. A surgery deposit will be collected as follows: \$500 deposit for surgeon's fees less than \$5,000; \$1,000 deposit for surgeon's fees ranging \$5,000-\$10,000; \$1,500 deposit for surgeon's fees greater than \$10,000. This deposit will be applied to the surgeon's fee portion of the total surgery fee. The Ambulatory Surgery Center (ASC) and anesthesia fees are collected in full on the surgery date. If payment in full is not collected, the surgery will be canceled and the patient will be responsible for the associated financial penalties for surgery cancellation.

Cancellation/Rescheduling of Surgery: Should it become necessary to cancel the scheduled surgery, by the patient, we will retain the surgery deposit paid. Should it become necessary to reschedule the surgery date, by the patient, we must receive notice of the change twenty one (21) business days notice prior the scheduled surgery date. If notice is given within less than twenty one (21) business days prior to the scheduled surgery date, the surgery deposit paid will be retained and a new surgery deposit will be required to reserve a new surgery date. The first surgery deposit will not be applied to the surgeon's fee portion of the total surgery fee. Exceptions may be made for documented emergency or medical disability.

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Lab Fees/Prescriptions: All prescriptions, lab/EKG and other diagnostic testing ordered are the responsibility of the patient. Benedetti Cosmetic Surgery has preferred vendor pricing for many of these services.

I acknowledge that I am financially responsible for all charges. By signing this form, I fully understand and agree to the terms and conditions of the Financial Policy of Benedetti Cosmetic Surgery, P.A.

Signed: _____

Print: _____ Date: _____